

TENNESSEE DEPARTMENT OF HEALTH

Health Statistics 2nd Floor, Andrew Johnson Tower 710 James Robertson Parkway Nashville, TN 37243

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JOINT ANNUAL REPORT OF HOME HEALTH AGENCIES 2016

Schedule A – Identification
Schedule B – Organization Structure

Schedule C - Licensure, Accreditations & Memberships

Schedule D - Finances

Schedule E - Utilization

Schedule F - Personnel

Schedule G - Branch Offices

	Schedule A – Identification								
Annual Repabove. Pleathe Joint Ar Please check the Board	oort of ase re nnual ck all for L	Horead a Rep check	ne Care Organizations, all information carefully ort. Use 0 (zero) wher kboxes. Any items whising Health Care Fac	and regulations section, shall be submitted to the before completing your appropriate. Check all ich appear to be inconsistilities for both failure to agency may be submitted.	ne [Joii cor ten	Department." Report Annual Reportations, espet will be queried	eport data rt. Please of ecially whe l. Agencie	for th comp re a t s will	le year specified lete all items on total is required. I be reported to
Agency		Stat	e ID						
		Lega	al Name						
☐ Yes ☐ No				Did the agency's name	cha	ange during the	reporting pe	eriod?	?
If Yes, Prior Name									
Street City									
						County			
State					Zip				
	Area Code						Phone		
Preparer		Nan	ne						
		Title	1						
		Pho	ne Number						
		Ema	ail Address						
Administrat	ion	Nan	ne of Administrator						
		Nan	ne of Medical Director						
Reporting	g _	Is th	e reporting period July	1 through June 30 of the	yea	ar specified abo	ve?		☐ Yes ☐ No
Period			able to report based or nning and ending dates	above dates, provide s (used for all utilization		Beginning (mn	n/dd/yyyy)		
		and financial data):				Ending (mm/dd/yyyy)			
			Sch	edule B – Organization	Stı	ructure			
Owner	The type of legal entity, except proprietorship, general partnerships and government entities, can								

Schedule A – Identification Schedule B - Organization Structure

PH 1852 (Rev 8/16) RDA 1530

0	т			Proprietors	hip - a busine	ss owned by one per	son.						
Owner (cont.)	Type (cont.) (Check one	For- Profi		owners of	a business or	n association of two other undertaking for parable law of anothe	profit formed u						
	type and one			laws of the	Limited Partnership (LP) - a partnership formed by two or more persons under the laws of the state of Tennessee, and having one or more general partners and one or more limited partners. TCA Title 61 Chapter 2.								
	sub- type)			this state of partnership	overns relation and the lia	ship (LLP) - governed ins among the partner bility of partners fo ed an application as	ers and betweer r an obligation	n the partne of a limite	rs and the ed liability				
						ny (LLC) - establish ound in the TCA § 48-							
					Corporation - defined by the "Tennessee Business Corporation Act" codified in TCA Title 48 Chapters 11-27.								
		□ Non			Non-Religious Corporation or Association - defined by the "Tennessee Nonprofit Corporation Act" codified in TCA Title 48 Chapters 51-68.								
		profit	t 🗖	Religious (organized a provisions	Religious Corporation or Association - either a corporation or association that is organized and operated primarily or exclusively for religious purposes. Most of the provisions of the Tennessee Nonprofit Corporation Act apply to a religious corporation. Exceptions are specified in TCA § 48-67-102.								
				federal inc foreign or Tennessee	y that is disreg e member is a or subject to t who is exemp § 67-4-1004(15	nonprofit co he provision of from fran	orporation, ns of the						
		Gove		City									
		-men		County									
			H	State									
			H	Federal	arnment (enec	oify)							
	Name of	l egal F	ntity	Other Government (specify)									
	Street	Loga: L											
	City												
	State							Zip					
	List nam governm			ss(es) of indi	vidual owner,	partners, directors of	the corporation	, or head of	the				
			lame			Address	City	State	Zip				
	1.												
	2.												
	3.												
	4.					Г —							
	Race of			d by an indiv		□White	Black	☐ Oth					
	Owner			d by corpora		Race		Num	ber				
			partner membe	ship, give rad	ce or		White						
			HOHIDE	,,,,			Black						
							Other						

Yes ☐ No

Yes ☐ No

] Yes ☐ No

No

No

Yes □

Yes \square

☐ Yes ☐ No.

☐ Yes ☐ No

☐ Yes ☐ No

Yes ☐ No

On field to specify "Other,"

please limit

response to

only one MCO.

Gross Revenue by Revenue Source

Enter the amount of gross revenue (your total charges) that your organization received from each of the sources listed during the reporting period. Please note: this reporting period should be consistent with the reporting period listed in Schedule A of this report.

PHP TennCare

TennCare Select

Unison Health Plan

Other (specify one)

If yes, indicate the **BHOs** with whom you have contracts.

TBH Premier

Schedule D - Finances

TLC Family Care Healthplan
UAHC (OmniCare Health)

Windsor Health Plan of TN

TennCare - Tennessee's Medicaid program that is a joint federal and state program that helps with medical costs for some people with low incomes and limited resources.

Medicare - the federal health insurance program for: people 65 years of age or older, certain younger people with disabilities, and people with End-Stage Renal Disease (permanent kidney failure with dialysis or a transplant, sometimes called ESRD). ¹

Medicare HMO – a Health Management Organization (HMO) that has contracted with the federal government under the Medicare+ Choice program to provide health benefits to persons eligible for Medicare that choose to enroll in the HMO, instead of receiving their benefits and care through the traditional fee for service Medicare program.²

 $Schedule\ B-Organizational\ Structure$ Schedule C-Licensure, Accreditations, Memberships, and Participations Schedule D-Finances

Page 3

Gross Revenue by Revenue	Commercial – payment coming from all insurance companies, including BlueCross. TRICARE - the health care program for active duty members of the military, military retirees, and their										
Source	Home and Community Bas			ram alternative	to providing long-term						
(cont.)	care in institutional settings	3	ano modicala prog	iam anomanio	to providing long torm						
(*******)	Other Pay Source - paymer		not included in this	specific list of s	ources.						
		yment Source		Gross Revenue	Percentage of Total						
	TennCare										
	Medicare										
	Medicare HMO										
	Private Pay										
	Commercial										
	TRICARE										
	Home and Community Base	ed Waiver Programs									
	Other Pay Source (specify)										
	y (1 3)	-	Total								
	Charity Care (Report as a p	ositive number.) Do no	ot include other adiu	stments to							
Charity	gross revenue such as con										
Care	receiving expected paymen		,	` 0							
	Charity Care - services p										
	payment. These persons										
		"Insufficient income" is defined as an amount not to exceed one hundred percent (100%) of the federal									
	poverty guidelines. They are not eligible for Medicaid or other state or federal programs, or benefits of										
	these programs have been exhausted. The patient has no insurance or has a very limited insurance policy.										
Average	Provide actual cost per visit for Medicare Certified and/or charge per visit or charge per hour for Private Duty for the end of your cost reporting year for the following disciplines. For Medicare Certified Home Care										
Charges	Organizations, indicate the										
by	well as Medicare reimburs										
Discipline	charges per visit OR per ho				. , ,						
		Medicare	e Certified								
	Discipline	Home Care	Organization		Outy Company						
	Discipilite	Cost	Reimbursement	Average Char							
		Per Visit	Per Visit	Per Visit	Per Hour						
	Home Health Aide Services										
	Homemaker Services										
	Medical Social Services										
	Occupational Therapy										
	Physical Therapy										
	Skilled Nursing Care										
	Speech Therapy										
	Other (specify):										
		Schedule E – U									
Discharg		scharges by reason du gth of Stay) should be			Total Discharges by date of discharge.						
		Reason for Disch	narge		Total Number Discharged						
	Physician order (Unp										
		ed; reached maximum	functional potential	(Goals met)							
	Death		1	,							
	Patient request										

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Transfer to hospital from home health agency Transfer to nursing home from home health agency Transfer to to service area Transfer to hospice services from home health agency Patient no longer met payor's home care qualifications for eligibility/ coverage criteria Other (specify): Unknown Total Discharges by Number of Days (Length of Stay) Category Number Patients Served Patients Served Gender (entire reporting period) Race/Ethnicity (entire reporting period) Race/Ethnicity (entire reporting period) Race/Ethnicity (entire reporting period) American Indian or Alaska Native refers to "a person having origins in any of the original peoples of North and South America (including Central America), and who maintains tribal affiliation or community attachment." Black or African American refers to "a person having origins in any of the black racial groups of Africa. Terms such as "Haltian" or "Negro" can be used in addition to "Black or African American, or other Spanish culture or origin, Peerson baving origins in any of the term, "Spanish origin," can be used in addition to "Hispanic or Latino." Native Hawaiian or Other Pacific Islander refers to "a person having origins in any of the original peoples of Indian any of the original peoples of Pares to "a person having origins in any of the term, "Spanish origin," can be used in addition to "Hispanic or Latino." Native Hawaiian or Other Pacific Islander refers to "a person having origins in any of the original peoples of Hawaii, Guam, Samoa, or other Pacific Islands."
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East, Southeast Asia, or the Indian subcontinent including, for example, Cambodia, China, India, Japan, Korea, Malaysia, Pakistan, the Philippine Islands, Thailand, and Vietnam." Black or African American refers to "a person having origins in any of the black racial groups of Africa. Terms such as 'Haitian' or 'Negro' can be used in addition to 'Black or African American." Hispanic or Latino refers to "a person of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture or origin, regardless of race. The term, 'Spanish origin,' can be used in addition to 'Hispanic or Latino." Native Hawaiian or Other Pacific Islander refers to "a person having origins in any of the original peoples of Hawaii, Guam, Samoa, or other Pacific Islands."
Cambodia, China, India, Japan, Korea, Malaysia, Pakistan, the Philippine Islands, Thailand, and Vietnam." Black or African American refers to "a person having origins in any of the black racial groups of Africa. Terms such as 'Haitian' or 'Negro' can be used in addition to 'Black or African American." Hispanic or Latino refers to "a person of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture or origin, regardless of race. The term, 'Spanish origin,' can be used in addition to 'Hispanic or Latino.'" Native Hawaiian or Other Pacific Islander refers to "a person having origins in any of the original peoples of Hawaii, Guam, Samoa, or other Pacific Islands."
Islands, Thailand, and Vietnam." Black or African American refers to "a person having origins in any of the black racial groups of Africa. Terms such as 'Haitian' or 'Negro' can be used in addition to 'Black or African American." Hispanic or Latino refers to "a person of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture or origin, regardless of race. The term, 'Spanish origin,' can be used in addition to 'Hispanic or Latino.'" Native Hawaiian or Other Pacific Islander refers to "a person having origins in any of the original peoples of Hawaii, Guam, Samoa, or other Pacific Islands."
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Central American, or other Spanish culture or origin, regardless of race. The term, 'Spanish origin,' can be used in addition to 'Hispanic or Latino.'" Native Hawaiian or Other Pacific Islander refers to "a person having origins in any of the original peoples of Hawaii, Guam, Samoa, or other Pacific Islands."
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Native Hawaiian or Other Pacific Islander refers to "a person having origins in any of the original peoples of Hawaii, Guam, Samoa, or other Pacific Islands."
White refere to "a person beginn evision in any of the evisional results of Funds
White refers to "a person having origins in any of the original peoples of Europe, the Middle East, or North Africa."
Race/Ethnicity Number
American Indian or Alaska Native
Asian
Black or African-American
Hispanic or Latino
Native Hawaiian or Pacific Islander
White Multi-Desc/Ethnisity (or Other)
Multi-Race/Ethnicity (or Other)
Unknown
Total
Revenue Please specify the total number of patients served who received the services
Source below and the number of visits/hours provided to those patients by revenue source. For Medicare Certified Home Care Organizations, report the number of
visits. For Private Duty companies, report the number of hours.

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Detiente	Dovonuo	Discipline			TennCare			
Patients Served	Revenue Source	Бізбірініс		Patients	Visits	Hours		
(cont.)	(cont.)	Home Health Aide Services						
(30111.)	(00111.)	Homemaker Services						
		Medical Social Services						
		Occupational Therapy						
		Physical Therapy			i i			
		Skilled Nursing Care						
		Speech Therapy						
		Other						
			otal					
		·	0 101.		<u> </u>			
		Discipline		Patients	Medicare Visits	Hours		
		Home Health Aide Services		1 ationts	VISILS	Tiouis		
		Homemaker Services						
		Medical Social Services						
		Occupational Therapy						
		Physical Therapy						
		Skilled Nursing Care						
		Speech Therapy						
		Other						
		Т	otal					
		Dissiplins			Medicare HMO			
		Discipline		Patients	Visits	Hours		
		Home Health Aide Services						
		Homemaker Services						
		Medical Social Services						
		Occupational Therapy						
		Physical Therapy						
		Skilled Nursing Care						
		Speech Therapy						
		Other						
			otal					
		<u> </u>	Olai					
		Discipline			Private Pay			
				Patients	Visits	Hours		
		Home Health Aide Services						
		Homemaker Services						
		Medical Social Services						
		Occupational Therapy						
		Physical Therapy						
		Skilled Nursing Care			i i			
		Speech Therapy						
		Other			 			
			otal					
		Discipline			Commercial			
				Patients	Visits	Hours		
		Home Health Aide Services						
		Homemaker Services						
		Medical Social Services						

Page 6 Schedule E – Utilization

	Disciplina		Commercial (cont.)				
Revenue	Discipilite		Patients	Visits	Hours		
	Occupational Therapy						
(cont.)	Physical Therapy						
	Other						
	T	otal					
	Discipline		Patients		Hours		
	Home Health Aide Services		1 ationts	VIGILO	110013		
		otal					
		otai	Home	and Community	v Based		
	Discipline						
	2.00.p0			Hours			
	Home Health Aide Services						
	Occupational Therapy						
	Speech Therapy						
	Other						
	T	otal					
		Other Pay Source					
	Discipline						
	Home Health Aide Services		Fallerits	VISILS	Hours		
		otal					
				Charity Cara			
	Discipline	ŀ	Patients		Hours		
	Home Health Aide Services		i dilettis	V 13113	illuis		
		otal					
	Revenue Source (cont.)	Source (cont.) Occupational Therapy Physical Therapy Skilled Nursing Care Speech Therapy Other T Discipline Home Health Aide Services Homemaker Services Medical Social Services Occupational Therapy Physical Therapy Other T Discipline Home Health Aide Services Homemaker Services Medical Social Services Homemaker Services Medical Social Services Medical Social Services Occupational Therapy Physical Therapy Skilled Nursing Care Speech Therapy Other T Discipline Home Health Aide Services Medical Social Services Occupational Therapy Other T Discipline Home Health Aide Services Medical Social Services Occupational Therapy Physical Therapy Skilled Nursing Care Speech Therapy Other T Discipline Home Health Aide Services Medical Social Services Occupational Therapy Physical Therapy Skilled Nursing Care Speech Therapy Other T Discipline Home Health Aide Services Medical Social Services Occupational Therapy Physical Therapy Skilled Nursing Care Speech Therapy Skilled Nursing Care Speech Therapy Skilled Nursing Care Speech Therapy Other	Source (cont.) Occupational Therapy Skilled Nursing Care Speech Therapy Other Total Discipline Home Health Aide Services Homemaker Services Medical Social Services Occupational Therapy Physical Therapy Skilled Nursing Care Speech Therapy Other Total Discipline Home Health Aide Services Medical Social Services Homemaker Services Medical Social Services Medical Social Services Medical Social Services Occupational Therapy Physical Therapy Skilled Nursing Care Speech Therapy Other Total Discipline Home Health Aide Services Homemaker Services Medical Social Services Medical Social Services Occupational Therapy Physical Therapy Skilled Nursing Care Speech Therapy Skilled Nursing Care Speech Therapy Other Total Discipline Home Health Aide Services Medical Social Services Occupational Therapy Physical Therapy Skilled Nursing Care Speech Therapy Other Total Discipline Home Health Aide Services Homemaker Services Medical Social Services Medic	Revenue Source (cont.) Occupational Therapy Physical Therapy Skilled Nursing Care Speech Therapy Other Total Discipline Home Health Aide Services Homemaker Services Occupational Therapy Physical Therapy Skilled Nursing Care Speech Therapy Other Total Discipline Total Home Discipline Patients Home Health Aide Services Occupational Therapy Physical Therapy Other Total Home Discipline Discipline Patients Home Health Aide Services Occupational Therapy Physical Therapy Skilled Nursing Care Speech Therapy Other Total Discipline Patients Home Health Aide Services Occupational Therapy Physical Therapy Skilled Nursing Care Speech Therapy Other Total Discipline Patients Occupational Therapy Physical Therapy Physical Therapy Skilled Nursing Care Speech Therapy Occupational Therapy Physical Therapy Skilled Nursing Care Speech Therapy Other Total Discipline Patients Patients	Revenue Source (cont.) Occupational Therapy Skilled Nursing Care Speech Therapy Other Total Home Health Aide Services Homemaker Services Occupational Therapy Physical Therapy Skilled Nursing Care Speech Therapy Other Total Home and Communit Waiver Program Patients Visits Home Health Aide Services Homemaker Services Occupational Therapy Physical Therapy Skilled Nursing Care Speech Therapy Other Total Discipline Total Discipline Total Discipline Total Discipline Other Pay Sour Patients Visits Home Health Aide Services Homemaker Services Homemaker Services Occupational Therapy Physical Therapy Skilled Nursing Care Speech Therapy Other Total Discipline Charity Care Patients Visits Home Health Aide Services Homemaker Services Occupational Therapy Physical Therapy Skilled Nursing Care Speech Therapy Other Total Discipline Charity Care Patients Visits Home Health Aide Services Homemaker Services Medical Social Services Occupational Therapy Physical Therapy Skilled Nursing Care Speech Therapy Skilled Nursing Care		

Page 7 Schedule E – Utilization

		Disciplina	Total All Revenue Sources				
Patients	Revenue	Discipline	Patients	Visits	Hours		
Served Source		Home Health Aide Services					
(cont.) (cont.)	(cont.)	Homemaker Services					
		Medical Social Services					
		Occupational Therapy					
		Physical Therapy					
		Skilled Nursing Care					
		Speech Therapy					
		Other					
		Grand Total					

Patient Origin List total patients served by age (0-17 years, 18-64 years, 65-74 years, 75+ years and total) and by race (B=Black, W=White, O=Other, including American Indian or Alaska Native, Asian, and Native Hawaiian or Other Pacific Islander). **First**, check the box beside each county this home health agency is licensed to operate in <u>regardless</u> of whether any residents from that county received services. **Second**, indicate by resident county the number of patients who received home health services.

Check the counties	idifibel of	Imber of patients who received home health services. Number of Patients Served									
your agency is		Age (in	vears)				Race				
licensed to serve.	0-17	18-64	65-74	75 +	Total	White	Black	Other			
☐ 1 Anderson											
☐ 2 Bedford											
☐ 3 Benton											
☐ 4 Bledsoe											
☐ 5 Blount											
☐ 6 Bradley											
7 Campbell											
☐ 8 Cannon											
9 Carroll											
☐ 10 Carter											
☐ 11 Cheatham											
☐ 12 Chester											
☐ 13 Claiborne											
☐ 14 Clay											
☐ 15 Cocke											
☐ 16 Coffee											
☐ 17 Crockett											
☐ 18 Cumberland											
☐ 19 Davidson											
20 Decatur											
21 DeKalb											
22 Dickson											
23 Dyer											
24 Fayette											
25 Fentress											
26 Franklin											
27 Gibson											
28 Giles											
29 Grainger											
30 Greene											
31 Grundy											
32 Hamblen											
33 Hamilton											
34 Hancock											

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	Check the counties				Numbe	er of Patients Served					
Patient	your agency is	Age (in years) Race									
Origin	licensed to serve.	0-17	18-64	65-74	75 +	Total	White	Black	Other		
(cont.)	35 Hardeman										
	☐ 36 Hardin										
	37 Hawkins										
	38 Haywood										
	39 Henderson										
	40 Henry										
	41 Hickman										
	42 Houston										
	43 Humphreys										
	44 Jackson										
	45 Jefferson										
	46 Johnson										
	☐ 47 Knox										
	48 Lake										
	49 Lauderdale										
	☐ 50 Lawrence										
	☐ 51 Lewis										
	52 Lincoln										
	☐ 53 Loudon										
	54 McMinn										
	☐ 55 McNairy										
	56 Macon										
	57 Madison										
	58 Marion										
	59 Marshall										
	60 Maury										
	☐ 61 Meigs										
	☐ 62 Monroe										
	63 Montgomery										
	64 Moore										
	☐ 65 Morgan										
	66 Obion										
	67 Overton										
	68 Perry										
	69 Pickett										
	☐ 70 Polk										
	☐ 70 Polk										
	71 Pullani										
	72 Rilea 73 Roane		 								
	73 Roalle 74 Robertson										
	74 Robertson										
	76 Scott										
	77 Sequatchie										
	78 Sevier										
	79 Shelby		-								
	80 Smith										
	81 Stewart										
	82 Sullivan										
	83 Sumner										
	84 Tipton										
	☐ 85 Trousdale										

Page 9 Schedule E – Utilization

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	Check the counties				Numbe	r of Patients	Served		
Patient	your agency is		Age (in	vears)				Race	
Origin	licensed to serve.	0-17	18-64	65-74	75 +	Total	White	Black	Other
(cont.)	☐ 86 Unicoi	1							
	87 Union								
	88 Van Buren								
	89 Warren								
	90 Washington								
	☐ 91 Wayne								
	☐ 92 Weakley								
	93 White								
	94 Williamson								
	☐ 95 Wilson								
	96 Unknown								
	97 Other States								
	Total								
			Sc	hedule F -	Personr	iel			
Type of Employ by Serv	ee Therapists unles	ot provide al Therapy ne Equival mple, thre poses of th	that type services ent (FTE) e Register is calcula	of service. Record z Number of the distribution of services.	For example of where a control of Hours working each working to the control of th	ole, do not in ppropriate. ked by part- g 20 hours a	Leave the item time employees week, the FTE		
	Тур						of Employee:	s	
	Typ	,,,		-ull-Time	Par	t-Time in FT	F Contra	act in FTE	Total in FTE
Offic	e Administrator			an mino	ı uı		<u> </u>		Total III TE
Staff		istrator					<u> </u>		
		Clinical Director/In-office							
	Office Personne	l (Clerical)							
	Financial/Billing	Personnel							
	Other Administra Personnel (Mark	Other Administrative Personnel (Marketing / Community Education, etc.)							
Field									
Staff									
	Certified Nurses								
	Physical Therap								
	Occupational Th	•							
	Speech/Languag Services								
	Medical Social S	Services							
	Respiratory The						1		
	Home Health Aid								
	Homemakers								
	Nutritionists/Diet	ricians							
	Other Health								
	Other Non-Healt	n							

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Personnel	Please indicate	the number of	of personnel as	s of June 30 (or the last	day o	f the reporting	period):				
	Registered Nurses	Highest Education Level	Number Currently Employed	Number of Budgeted Vacancies	Average Time Required to Recruit Staff		Number Added in the Past 12	Eliminat	nber ed in the ! Months			
					Recruit	Staff	Months	Clinical	Admin			
		Associate										
		Diploma										
		Bachelors										
		Masters										
		Doctorate										
		Total										
	Advanced	Category	Number	Number of	Avera	ge	Number	Nur	nber			
	Practice Nurses		Currently Employed	Budgeted Vacancies	Time Required to		Added in the Past 12	Past 12	ed in the Months			
					Recruit	Stan	Months	Clinical	Admin			
		Nurse Practitioner										
		Clinical Nurse Specialist										
		Total										
		Number	Number of	Averag	je Time	Num	ber Added in	Nur	nber			
		Currently	Budgeted	Requ	ired to	th	ne Past 12		ed in the			
	Licensed	Employed	Vacancies	Recru	it Staff		Months	Past 12	? Months			
	Practical Nurses											
	Certified											
	Nurses Aides											
	Occupational Therapists											
	Physical											
	Therapists											
	Speech Therapists											
	Occupational											
	Therapist Assistants											
	Physical											
	Therapists Assistants											
Employee		agency offer th		enefits to any	of your em	ploye	es?					
Benefits		No 401K F										
			nent Plan									
			Insurance									
			surance									
		No Educat										
		No Paid H		If Yes, I	Number of	Paid F	Holidays					
		No Paid Va										
	☐ Yes ☐	No Other (specify)									

Page 11 Schedule F - Personnel

Schedule G – Branch Offices									
Yes No	Do you have branch offices?								
If yes, please prov	de names and addresses of up to 12 branch offices:								
Name									
Street									
City	State Zip								
County									
Administrator's	I, the administrator, declare that I have examined this report and to the best of my	knowledge							
Declaration	and belief, it is true, correct, and complete.								
Date	(mm/dd/yyyy)								
References									

Centers for Medicare and Medicaid Services http://www.cms.hhs.gov/glossary
Managed Care On-Line http://www.medicarehmo.com
Bureau of TennCare, Home and Community Based Services http://tennessee.gov/tenncare/ltcare/ltc3.htm